


Minutes of the meeting of Internal Quality Assurance Cell of Jagan Institute of Management Studies, Sector-5, Rohini, Delhi – 110085 held on Friday, the 25th June, 2021 at 11:00 am.

- Agenda:**
- 1) Brief on IQAC
 - 2) Internal Audit of quality over a Three year period
 - 3) Any other matter with the permission of the Chair.

The following members attended the meeting.

- Dr. Pooja Jain 
- Dr. Ashok Bhagat 
- Dr. Sumesh Raizada 
- Dr. Pratima Daipuria 
- Dr. Yukti Ahuja 
- Dr. Deepika Saxena 
- Mr. V.K. Mehta
- Mr. Akshay Kumar
- Ms. Harmeet Narula
- Mr. Deepak Gupta
- Mr. P.C. Jain
- Dr. Praveen Arora 
- Dr. J K Goyal, Coordinator IQAC
- Dr. Suman Madan, Associate Coordinator, IQAC

Mr. Yuvraj Singh, Ms. Anjali Singh, Ms. Akriti Gupta, Mr. Gunjan Aggarwal informed the Coordinator earlier of their inability to attend the meeting and were granted leave of absence.

Dr. J K Goyal welcomed all the members at the commencement of the meeting.

Minutes:

- Dr. Goyal gave a brief presentation on IQAC and the quality audit done for last three years.
All the members present were happy to see a marked improvement w.r.t to intake, result and placement quality.
- Dr. Praveen suggested to initiate student satisfaction survey as various regulatory bodies are giving weightage to this parameter. Dr. Goyal further advised to conduct the survey in every quarter or six month to have a clear view of the students' satisfaction level. Dr. Praveen was given the responsibility to prepare a survey form and share it with IQAC members for their suggestions.
- Mr. Jain shared his experience of how he maintained the quality standards in his industry and established a good brand name in the market. He suggested to inculcate the same ethics and quality importance into the students from the beginning. Dr. Goyal requested respective Deans to record student improvement on a trimester/semester basis and take appropriate action for those who were lagging.



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- Dr. Sumesh suggested to have a separate paper on Total Quality Management.
- Dr. Pooja Jain wondered if we could develop a robust quantitative feedback system for the recruiters and parents. In response, Dr. Ashok Bhagat, Dean CRMC expressed his apprehension in doing so for the recruiters. As far as parents' feedback is concerned, respective Deans were asked to ensure a time bound periodic feedback from the maximum number of parents in their respective verticals.

The meeting ended with vote of thanks to the Chair.

Dr. J K Goyal
Coordinator – IQAC

Silver Jubilee Year (2017-18)